

COMMUNICATING

- Positive phone calls from the school leadership team and teachers to families about students' achievements
- School newsletters written in families first languages
- Assistance to families to help them to understand their child's school report
- Technology used to communicate between home and school, including emails, blogs and SMS
- Formal and informal structures in place to encourage families to initiate conversations with school leaders and class teacher
- Professional learning activities for staff on ways to communicate with families from diverse backgrounds
- Staff employed or given responsibility for building relationships between families and the school